

AREA GENERAL HOSPITAL

“San Camillo”



Viale Vittorio Veneto, 18
31100 - TREVISO
Tel.:0422.4281

Web : www.sancamillo.hospital.it



SERVICES CARD

Veneto Region Province of Treviso
Of the Religious Order of Camillians – “Daughters of St. Camillus”



AREA GENERAL HOSPITAL
“SAN CAMILLO”
Viale Vittorio Veneto, 18
31100 - TREVISO

Organizational structure and management of the hospital

General Manager
Suor Zélia Andrighetti

Health Director
Dr. Mariacarla Volpe

Administrative Director
Suor Aline Z. Ilboudo

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PREMISE

This Service Charter was created to raise awareness of the various services offered and the activities carried out by our facility and is intended to be a useful guide for guests and their family members or assistants.

The Service Charter aims to improve the quality of the services provided and the relationship between user and structure.

Through knowledge, the user can participate in the improvement.

FUNDAMENTAL PRINCIPLES

The Service Charter was introduced for the healthcare sector with Prime Ministerial Decree of 10 May 1995; it represents a set of obligations borne by public structures, which also include our hospital because it is equivalent, aimed at improving services and forms of protection for users. This brochure recalls some principles which inspire the daily action of the Hospital and in particular:

<i>RESPECT</i>	<i>Of ethical and moral principles with particular protection of the right to life.</i>
<i>EQUALITY</i>	<i>No differences in sex, race, religion etc.</i>
<i>IMPARTIALITY'</i>	<i>Prohibit all discrimination.</i>
<i>CONTINUITY and REGULARITY</i>	<i>Non-interruption of services</i>
<i>RIGHT TO CHOICE</i>	<i>Total respect for the patient's wishes</i>
<i>PARTICIPATION</i>	<i>Collaboration for improvement through suggestions, complaints, reports, satisfaction measurement</i>
<i>EFFICIENCY AND EFFECTIVENESS</i>	<i>Performance quality assurance</i>

***A BRIEF PRESENTATION OF THE FOUNDERS WHO, INSPIRED
BY THE CHARISM OF ST. CAMILLUS, FOUNDED THE
INSTITUTE OF THE DAUGHTERS OF “ST. CAMILLUS”***



Luigi Tezza was born in Conegliano (Treviso) on 1 November 1841 to Augusto and Caterina Nedwiedt. The father is a doctor in Dolo (Venice) praised for his competence and dedication in caring for the sick. The mother, originally from Moravia (Czechoslovakia), is a woman of great sensitivity. Luigi, who lost his father at the age of 8, grows up under his mother's care and is affected by his mother's religiosity.

Having moved with his mother to Padua, he came into contact with the Camillians who were spiritual assistants in the Padua hospital.

At 15 he entered Verona as an aspiring Camillian. With the annexation of Veneto to the Kingdom of Italy, the law of suppression of religious institutes was extended. Fr Luigi found hospitality with friends but wrote to his mother: "There is no lack of tranquility of spirit and resignation to the will of God". In the forced dispersion of the religious, he enthusiastically accepts the invitation of the Veronese priest Daniele Comboni to go on a mission to the African Sudan. Immediately afterwards he was called to Rome as vice-master of novices.

In 1871 Fr. Luigi was sent to France to support the Camillian foundation in Lille.

In 1891, during a spiritual retreat he preached, he met Giuditta Vannini who was looking for a religious vocation. Father Tezza senses the young woman's capacity for dedication and explains to her his project for the creation of a female congregation inspired by the charism of San Camillo de Lellis. ...“let me think, I will give you an answer”, and already two days later Vannini, at 32 years old, declared herself available, trusting in God's help. Father Luigi will help the new congregation to be formed and Vannini becomes its superior. The nascent community lives in a house in Via



Merulana, 141.

The young women joyfully face the economic difficulties that Father Tezza frequently overcomes with the help of his community.

She writes “the infinite goodness of Our Lord never made her lack the essentials of every day”. The news of the extraordinary dedication of this small group of Sisters towards the poor and the sick spreads throughout the city. The number of aspirants grew and in 1893 a second house was opened in Cremona at the request of the Superior of the Camillian Fathers. Mother Vannini ensures that the Daughters have an increasingly effective preparation and sends them to the "San Giuseppe" school for religious nurses, founded in Rome at the request of Pope Pius X in 1906.

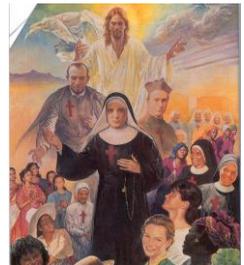


The Community was recognized in 1909 as a religious Congregation, with the name Daughters of San Camillo. At the death of the Founder (23 February 1911), the Institute already had 16 houses in Europe and America.



*His Holiness John Paul II
on October 16, 1994
proclaims Giuseppina Vannini Blessed
while on November 4, 2001
proclaims Luigi Tezza Blessed.*

*On 13 October 2019 the founder already Blessed
Giuseppina Vannini she became Saint Giuseppina Vannini.*



The mortal remains of the Blessed Founder Father Luigi Tezza and of the Holy Mother Giuseppina Vannini rest in the chapel of the General House of Grottaferrata (Rome).

CHARISMA TODAY



Today, the Daughters of St. Camillus find themselves faced with challenging tasks, called to respond to current needs with the same generosity as the sisters who gave them precedence.

John Paul II, in a speech to the religious Daughters of Saint Camillus, on the occasion of the apostolic visit to one of their Roman hospitals on 1 April 1990, stated:

“You, dear sisters, have received and joyfully embraced this charism of mercy and, as disciples, you have placed yourselves in the school of charity of that great master and witness who is St. Camillus de Lellis...”

Remain faithful to this wonderful vocation, in humility and in great availability and dedication to the integral good of the human person, offering to all healthcare workers and the sick themselves a living and coherent testimony of service to the values of the Kingdom of God, in the spirit of the beatitudes”.



WHERE THEY ARE PRESENT AND WHAT THEY DO

The Congregation, made up of a thousand nuns and with a significant increase in vocations in recent years, is present on four continents:

- In Europe they are present: in Italy, Germany, Poland, Portugal, Spain, Hungary and Georgia, the latter two in collaboration with the Camillian fathers;
- In South America they are present: in Argentina, Brazil, Colombia, Peru and recently in Chile and Mexico with two new foundations, Cuba and Paraguay.
- In Asia they are present: in India, on the island of Cebu (Philippines) and a new foundation in Sri Lanka.
- In Africa they are present: in Burkina Faso, in Benin, in Ivory Coast in Kokoumbo, Togo.

The Daughters of St. Camillus operate in hospitals, nursing homes, retirement homes for the elderly, psychogeriatric institutions, rehabilitation centres,

in home care, in professional nursing schools.

They collaborate with the Ministers of the Sick with whom they join with its own sensitivity and originality, even charismatic, in multiple apostolic initiatives.

They dedicate maternal care and professional competence at the complete service of the patient in the totality of his being, engaging in the humanization of healthcare facilities announcing the Gospel of charity.

HISTORY OF THE STRUCTURE

The San Camillo Hospital in Treviso is part of the group of nursing homes and hospitals belonging to the Institute of the Daughters of San Camillo, which is based in Rome in via Acqua Bullicante nr. 4.

The activity is carried out in full respect of the principles of the founder of the Camillians "*San Camillo de Lellis*", passing on the fundamental concept of the "*Ministers of the Sick*" according to which Christ himself is incarnated in every sufferer.

All operators are aware of the concepts of ethics and morality institutionally envisaged by the Congregation and share their aims.

The Daughters of St. Camillus do their utmost to alleviate the suffering due to illness and infirmity in many nations of the world.

The activity of the Institute of the Daughters of San Camillo began in Treviso in 1948 inspired by the figure of Father Luigi Tezza from Conegliano and Blessed Giuseppina Vannini.

From that year onwards, the nuns of the order implemented in the territory that vocation and spirit of total dedication to the sick, which is consecrated in the pronouncement of the fourth vow, that is, dedication to the sick person at the cost of one's own life.

The first headquarters of the Order was Villa Folco, used as a nursing home as far back as 1951.

In 1962 it was partially renovated, the second and third floors were built and the chapel was also built. The buildings adjacent to the structure suffer in further years



expansions so much so that in 1984 the Veneto Region recognized the structure as a "Local General Hospital" both for the requirements it possessed and for the quality of the service provided, therefore they are to all intents and purposes included in the regional health planning.

The structure is institutionally accredited by the Veneto Region.

The church and the original building of Villa Folco were demolished in 2010/2011; to date the structure has been completely expanded and renovated.

2015: inauguration of the first phase of expansion and renovation



The structure today



HOW TO REACH US

- **TRAIN:** The structure is located three kilometers from the Central Station
- **BUS:** from the Line 1 train station stop 500 meters from Porta San Tommaso
- **AIRPORT:** Line 6 to the train station and change with Line 1, or by Taxi (service provided by the company "Radio Taxi Treviso", for info and reservations: +39 0422 431515)
- **AUTO:** Treviso sud exit of the A27 motorway towards Treviso centre, then take the ring road around the walls and follow the signs for Conegliano, at Porta San Tommaso turn right and follow the avenue for around 700 metres.

THE PARKING

There are underground car parks available for a total of approximately 120 spaces, divided into two floors, equipped with a staircase and lift, which can be accessed from via Della Liberazione.

Opening: from 06.00 to 22.00.

Upon entry, you collect the ticket which allows the barrier to be opened; to exit, before going to the vehicle, it is necessary make the payment at the automatic cash point located in the South Wing Concierge.

The hourly cost of parking:

€ 1 At that time

- it is possible to activate a weekly subscription at a cost of €15.00 (plus €10.00 for the card deposit) at the accounting office.

For further information, consult the regulation which can be downloaded from the website. (Section "Forms").

DISABLED PARKING:

- From Viale Vittorio Veneto entering the side street of Via I. Nievo you can use the internal car park where there are 4 reserved spaces.
- From Via Della Liberazione in the paid parking there are 15 places reserved for disabled people.

Parking for pregnant mothers



They are located near the entrance to the North Wing and are marked by specific horizontal signs

The project is the result of the continuous commitment to humanization by the San Camillo Treviso Hospital.

TELEPHONE NUMBERS

SERVICES		FAX
Switchboard	0422 / 42 81	
Health Management	0422 / 42 83 85	
Secretariat - Health Management	0422 / 42 82 06	
Acceptance / Admissions	0422 / 42 82 96	0422/ 42 82 65
CUP - Reservations/Cancellations Office	0422 / 42 81	
Reservations for Affiliated Companies	0422 / 42 81 (Option 1 and then 4)	
North wing and Cardiology clinics	0422 / 42 81	
South wing clinics 1st and 2nd floors	(Option n°2)	
Physical and Rehabilitation Medicine Service	0422 / 42 81 (Option #4)	
Analysis Laboratory	0422 / 42 82 77	0422/ 42 82 80
Radiology	0422 / 42 81 (Option #3)	
HOSPITALITY		FAX
General Medicine	0422 / 42 82 08	0422/42 82 04
Physical and Rehabilitation Medicine	0422 / 42 82 19	0422/42 82 22
Day Surgery Multidisciplinare	0422 / 42 83 04	0422/42 82 02
General Surgery	0422 / 42 83 64	0422/42 83 65

(Public Relations Office)

L'U.R.P. is located at the Health Directorate on the ground floor of the SOUTH Wing.

- Receives complaint reports
- Send your observations and/or reports to the person in charge, to remove the inefficiencies that affect the quality of assistance.

Head of Healthcare Competence

Medical Director Dr. Mariacarla Volpe

Head of Administrative Competence

Suor Aline Z. Ilboudo

For reports, suggestions, complaints:

- From the Site www.ospedalesancamillo.it "***Tell the Director***"
- Via the San Camillo Treviso APP, downloadable for free
- E-mail: info.tv@figliesancamillo.it
- Through paper forms available at the Secretariats and reception desk

IN THE HOSPITAL WE SPEAK HIS LANGUAGE

The Structure has taken action to facilitate and reduce linguistic and cultural barriers, ensuring that the user is available on the part of the employees in translating the languages indicated below.

ALBANESE	ARABIC	CROATIAN
FRENCH	ENGLISH	MALAJALAM (KERALA-INDIA)
MALEKE (IVORY COAST)	MOORE (BURKINA FASO)	POLISH
ROMANIAN	RUSSO	SPANISH
TAMIL SINGALESE (SRI-LANKA)	GERMAN	UKRAINIAN

HOW TO ACTIVATE THIS SERVICE:

By contacting the reception desks, the services and the UU. OO. operators contact the appropriate language facilitator.

PROVINCIAL CUP RESERVATIONS

At the San Camillo Hospital, being a provincial CUP, it is also possible to book services for:

- Ca' Foncello Hospital, Ulss2 Outpatient Clinic of Borgo Cavalli, Mogliano Veneto and Villorba
- Oderzo Hospital and Clinic

- O.R.A.S. (Motta Hospital)
- Further structures affiliated with Ulss2 (Physical Medicine Centers of Treviso and Mogliano, AREP, Radiology Centers of Treviso and Mogliano, C.C. Giovanni XXIII, etc.)

Opening hours

Fund for the payment of private services and ticket services:

- 07:00 - 20:00, Monday to Friday (non-stop)
- 07:00 - 13:00, Saturday

Reservations for private services and tickets:

- 07:00 - 20:00, Monday to Friday (non-stop)
- 07:00 - 13:00, Saturday

All CUP office services (cash and reservations) are regulated by a automatic queue management system. We therefore ask users to equip themselves Always of the ticket issued by the touch screen panel located at the entrance.

The system will then automatically call the people in the queue, based on the active counters enabled for the type of service requested.

It is possible to make reservations for most services (both private and ticket-based) also by telephone, at the numbers:

- 0422 4281 (Option 1-2) for **ticket reservations**:

from 07.30 to 16.00, from Monday to Friday (non-stop, excluding holidays)

from 08:00 to 12:00 on Saturday

Please obtain an application form and health card before calling.

- 0422 4281 (Option 1 and then 1) for **private reservations**:

from 07.30 to 18.00, from Monday to Friday (non-stop, excluding holidays)

from 08:00 to 12:00 on Saturday

Get your health card before calling.

Cancellation of ticket and private reservations

TEL. 0422 - 4281 (Option 1 and then 3)
From 7.30am to 6.30pm, Monday to Friday. On Saturday from 8:00 to 12:00.

Cancellation is also possible via the website or APP.

To cancel, it is necessary to have all the service booking documents at hand.

- 0422 4281 (only by telephone Option 1 and then 4) **for Funds:**

from 07.30 to 16.00, from Monday to Friday (non-stop, excluding holidays)

from 08:00 to 12:00 on Saturday

Payment methods

- **AGREED SERVICES**

Payment must be made before the service **except in the following cases** (the ticket is paid after the service):

Visit	Instrumental Examination/Performance
Reconstructive surgery	Surgical removals and carrying out histological examination
	Cryotherapy
Angiological visit	Ecocolordoppler
ENT visit	
	Gastroscopy Colonoscopy
	Histological examination
	Pap test

- **PRIVATE/FOR PROFESSIONAL SERVICES**

Payment must be made before the service **except in the following cases** (payment is made after the service):

Visit	Instrumental Examination/Performance
-------	--------------------------------------

	Histological examination Pap test Polipectomia Outpatient
ENT visit	

- **SERVICES WITH REDUCED RATE**

Payment must be made before the service **except in the following cases** (payment is made after the service):

Visit	Exam/Instrumental Performance
Angiologica	
Dermatological	
Gastroenterologica	Gastroscopy Colonscopy
Psychological	
Psychiatric	
	ALL PERFORMANCE RADIOLOGICAL EXCEPT THEM ECHOGRAPHY
Visit ENT	Audiometry

Visit agreed with the NHS - documents to be presented: on the day set for the visit or outpatient examination, the User must present at the counter:

- The GP's referral

- The health card
- Any document for Ticket exemption

It is advisable to bring any health documentation relating to previous checks relating to the pathology in question.

However, please remember that all instrumental diagnostic services still require a medical request.

The outpatient activity is carried out both under accreditation with the S.S.N. and as a freelancer with identical quality standards.

The only difference is that in the context of private outpatient services it is possible to choose the doctor.

Withdrawing reports:

Upon acceptance of the booked service, a form is given which indicates the date from which it will be possible to withdraw the report as well as the opening hours of the counters. On the same form there is the possibility for the user to delegate another person to collect.

Please remember that at the time of withdraw you will be asked to present an identity document, and it is advisable to go to the indicated sectors.

VISITS AND DIAGNOSTICAL-THERAPEUTIC SERVICES

Diagnostic-therapeutic services are performed in the clinic and, in the clinics dedicated to surgical activity, outpatient surgery is also performed.

The services provided, distributed by specialty, are as follows:

❖ Allergology	<ul style="list-style-type: none"> • Specialist visits • Prick Test
❖ Anesthesia Service	<ul style="list-style-type: none"> • Pain relief therapy • Pre-admission anesthetic visits
❖ Cardiology	<ul style="list-style-type: none"> • Echocardiography/Color doppler • Electrocardiography (ECG) • Dynamic ECG (Holter) • Doppler (Arterial and Venous) • Pressure Holter • Stress test (Cycle ergometry)
❖ General Surgery	<ul style="list-style-type: none"> • Specialist visits
❖ Hand Surgery	<ul style="list-style-type: none"> • Infiltration • Interventions • Specialist visits
❖ Reconstructive Surgery	<ul style="list-style-type: none"> • Small Interventions • Specialist visits
❖ Phlebology	<ul style="list-style-type: none"> • Ecocolor vascular diagnostics • Doppler, TSA • Specialist visits
❖ Dermatology	<ul style="list-style-type: none"> • Diathermocoagulation • Specialist visits
❖ Diabetology	<ul style="list-style-type: none"> • Specialist visits
❖ Endocrinology	<ul style="list-style-type: none"> • Diagnosis and treatment of Osteoporosis • Diagnosis and treatment of thyroid diseases • Specialist visits
❖ Gastroenterology	<ul style="list-style-type: none"> • Esofagoduodenoscopia (EGDS) • Colonoscopy • Specialist visits

❖ Gynecology and prenatal diagnosis	<ul style="list-style-type: none"> • Ultrasounds (until the end of pregnancy) Prenatal diagnosis test • Colposcopies, Instrumental Hysteroscopy • Specialist visits
❖ Laboratory Medicine	<ul style="list-style-type: none"> • Clinical biochemistry and toxicology • Hematology and blood coagulation • Immunohematology, Microbiology • Vaginal-urethral swabs • Breath Test per Helicobacter pylori
❖ Physical Medicine and Rehabilitation	<ul style="list-style-type: none"> • Joint infiltrations • Mesotherapy • Specialist visits
❖ General Medicine	<ul style="list-style-type: none"> • Internal medicine visit • Rheumatology visit
❖ Neurology	<p>Electromyography (EMG)</p> <p>Neurological examination</p>
❖ Ophthalmology	<ul style="list-style-type: none"> • Instrumental diagnostic activities: <ul style="list-style-type: none"> - Digital photographic documentation - Endothelial Microscopy - Corneal Pachymetry - Corneal topography • Orthoptic (Exams only) • Specialist visits
❖ Otolaryngology	<ul style="list-style-type: none"> • Instrumental Diagnostic Activities: <ul style="list-style-type: none"> - We are audiometrics - Impedanzometry - Ear wash • Specialist visits
❖ Proctology	<ul style="list-style-type: none"> • Specialist visits • Anus + rectoscopies, outpatient operations + medications

❖ Psychiatry	<ul style="list-style-type: none"> • Specialist visits
❖ Psychology	<ul style="list-style-type: none"> • Specialist visits
❖ Radiodiagnostic Imaging	<ul style="list-style-type: none"> • CT and ultrasound guided percutaneous biopsies • Ultrasound, mammography, traditional radiology, magnetic resonance imaging, CT, orthopantomographies
❖ Urology	<ul style="list-style-type: none"> • Uroflussonetria • Specialist visits • Prostatic biopsy

USEFUL INFORMATION

- ***SMOKING AND PASSIVE SMOKE***

The smoking ban extends to all areas of the hospital and employees, patients and their guests are strictly prohibited from smoking inside the facility. This prohibition is respected by everyone also in consideration of the type of service provided which is of a healthcare nature. This is by law, but above all for the protection of one's own health, that of patients and staff.

Smoking ban in the external areas of hospital facilities

Article 24, paragraph 1, of legislative decree no. 6 of 2016, amending article 51, paragraph 1-bis of law 16 January 2003, n. 3, introduces a ban on smoking in the external areas of university hospital facilities, hospital facilities and pediatric IRCCS, as well as in the external areas of the gynecology and obstetrics, neonatal and pediatric departments of university hospital facilities and hospital facilities and IRCCS.

- ***MOBILE PHONES***

For safety reasons, protection of sick people and to avoid interference with electro-medical equipment, the use of mobile phones is prohibited (both in call reception and in *stand by*) in all areas where this prohibition is indicated by specific signs.

- ***CONCIERGE SERVICE - SWITCHBOARD***

The concierge-switchboard service is active from 7.00 to 21.00. During the time slots not covered by the service staff the gates are closed. In case of necessity, the opening and closing of the gates takes place exclusively by the staff "on night duty", justifying their access and the reason for this request.

- ***RELIGIOUS ASSISTANCE***

In the hospital, rites and practices of the Catholic religion are carried out, with the presence of religious people who also spend time with the sick and their families not only to ensure religious assistance, but also to optimize human relationships.

After the morning Mass, communion is brought to patients who wish it.

A Priest and the Sisters of the Hospital are dedicated to the service.

The timetable of the SS. Masses is as follows:

Weekdays 6.10am

Holidays 9.30am

The hospitalized user from 05.00 to 07.00 can access the Chapel by giving prior notice to the Head Nurse; when going to the Chapel you will have to wear a dressing gown or smoking jacket. During the day the Chapel can be accessed from the choir, located on the second floor of the South Wing.

The respect and esteem of all operators is guaranteed to patients of other religious denominations; who, if they wish to meet their religious minister, can do so through the head nurse of the operating unit where they are currently hospitalized.

- ***SIGNAGE***

Signage has been set up in all parts of the hospital in order to allow the user to easily reach the desired department and/or service without wasting time.

- ***ARCHITECTURAL BARRIERS***

A system of lifts and facilitated passages has been provided to allow disabled people to easily access the desired departments, clinics and offices.

- ***TOILET SERVICES FOR DISABLED PEOPLE***

Inside the hospital there are toilets appropriately designed for disabled people located in easily accessible places.

- ***THE LAUNDRY***

The external laundry service ensures the cleanliness of the linen used by the hospital.

- ***ACCESSORY SERVICES***

Television: Each room is equipped with a television, to activate it you must go to the CUP office and purchase the service (***this service is paid***).

Returning to the bedroom floor, you ask for the remote control in the guardroom.

The canteen: Access is allowed to family members of patients with the purchase of "meal vouchers" **at the CUP Office - from the Totem type the light blue rectangle "Canteen Service and TV Service"** from 11.00 to 12.30. The canteen service is active from 12.00 - 13.00 and if you plan to stay for the evening too, **notify the staff in the canteen** and upon reservation you can access it from 6.00 pm to 7.00 pm.

Refreshment places: Inside the hospital there are several refreshment areas, accessible to the public and patients, equipped with vending machines for drinks and food.

Hospital Bar: near the South Wing entrance of the Hospital, with internal access via the CUP or from the outside, the times are indicated at the entrance to the Bar.

Relatives stay: Relatives who need accommodation for the duration of their relative's hospitalization can request information at the Concierge/Switchboard/Reception regarding hotels and residences located nearby. Reservations must be made directly by the interested party.

Comfort: There are no qualitative differences in the provision of assistance and other services between users who benefit from ordinary hospitalization with the S.S.N. and users hospitalized under the solvency regime. The only differences concern the hotel treatment.

- **THE CARE PROCESS**

The operators are identifiable by users, as well as through their personal badge, by the following uniforms

- **Nurses:**

- Inpatient departments, clinics and services.

- White trousers and jacket with round neck profile and pocket **Blu**
 - Gastroscopy and Endoscopy Service: green trousers and jacket, white coat.
 - Operating block: salmon colored trousers and tunic
- **Therapists of the Physical Rehabilitation Medicine Service:**
 - White trousers and jacket with profile around the neckline and pocket **Blu**
- **Laboratory Technicians:**
 - White trousers and jacket with round neck profile and pocket **Yellow**
- **Medical Radiology Technicians:**
 - White trousers and jacket with round neck profile and pocket **Green**
- **Social and health workers:**
 - White trousers and jacket with round neck profile and pocket **Red**
 - B. Op.: Air force blue trousers and jacket
- **Auxiliaries:**
 - White trousers and jacket with round neck profile and pocket **Red**
- **Cleaning Service Operators:**
 - White tunic and trousers
- **Personal Female Administrative Services and Acceptance:**
 - Light blue apron with S. Camillo coat of arms
 - Porter:**
 - gray jacket trousers, light blue shirt and tie, with S. Camillo coat of arms

PREVENTION AND PROTECTION SERVICE

The Prevention and Protection Service, which makes use of both internal staff and qualified external consultants, has prepared an internal emergency plan, with specific operating procedures, with the aim of being operational promptly and in an orderly manner to:

- minimize the dangers that patients and visitors may encounter due to natural disasters,
- bring aid to those who may be affected
- evacuate the areas affected by the event
- identify, delimit and control the event in order to reduce damage

In this regard, everyone is invited to follow the escape routes indicated in the plans [plans displayed].

ACCIDENT AND FIRE PREVENTION REGULATIONS

In compliance with the provisions of Legislative Decree 81/2008, the Hospital Management has set up a fire-fighting team.

The members followed a regular training course held by the Treviso Fire Brigade.

The aforementioned is responsible for extinguishing any small fire outbreaks and giving behavioral and operational directives in the event of evacuation.

Security Manager **Antonio Russo**

QUALITY STANDARDS

In 1999 the hospital, confirming its desire to provide a service increasingly qualified, it has obtained the UNI-EN-ISO 9001:2008 quality certification.

System still in place with the TUV mark and according to the new requirements required by the UNI-EN-ISO 9001:2015 standard.

Institute Quality Manager: Suor Merline (*at the headquarters of Rome*)
Dr. Silvia Zanello (*at San Camillo Treviso Hospital*)

The declared quality standards are subjected to constant verification with specific methods and tools, prepared and managed by the Quality Service. In particular, the following are used:

- Self-administered questionnaires on the level of satisfaction with the services received (made available in the services and distributed to patients) and can be completed online.
- Statistical processing of complaints and reports received (provide information on the type of events of most frequent dissatisfaction)
- Observation grids on significant indicators in relation to the different aspects of perceived quality (compiled by the operators) such as:
- Most of the performances of the different sectors of the analysis laboratory are verified by adhering to internal and intra-laboratory quality control programs.
- No booking for laboratory services (with the exception of particular investigations that require special preparations).
- The delivery of laboratory reports normally takes place within 3 days of the examination being carried out.
- Radiology reports are usually delivered within 5 days of the exam being performed.
- Outpatient services have waiting times within the priority standards indicated by the Region.

The hospital is in network with the ULSS2 Marca Trevigiana structure and is able to offer immediate hospitalization for urgent and mandatory pathologies, compatibly with the accredited beds.

COMMITMENTS AND VERIFICATION TOOLS ON THE QUALITY OF SERVICES

QUALITY FACTORS

QUALITY INDICATORS

Information

- 1) Information points with operator at the hospital entrance (U.R.P.)
 - 2) Informed consent and processing of sensitive data
-

Guarantee of citizen protection	<ol style="list-style-type: none"> 1) Presence of the Public Relations Office 2) Possibility to forward the complaint, verbally or with written communication, also drafted anonymously. 3) Adoption of a protocol for effective resolution of complaints within 30 days of the same.
Staff training and training	<ol style="list-style-type: none"> 1) Organization of ECM accredited courses for all healthcare and administrative staff
Clinical documentation	<ol style="list-style-type: none"> 1) Release of the medical record within 10/15 working days from the date of the request (except if waiting for a response from the Histological Examination). 2) Resignation letter 3) Reports delivered in a sealed envelope, within the minimum deadlines required for the exam itself.
Access to benefits	<ol style="list-style-type: none"> 1) Telephone booking service and Front-Office booking service, online bookings. 2) Online outpatient booking service with the ULSS2 Marca Trevigiana (unified CUP), for outpatient services
Analysis of perceived quality	<ol style="list-style-type: none"> 1) Periodic survey on the level of user satisfaction through satisfaction questionnaires.

The clear definition of the objectives, the verification of the achievements and the reiteration of what has not been achieved is carried out annually by the General Management of the San Camillo Hospital in its review of the Quality System.

The hospital carries out continuous checks on its activities, including:

- Systematic detection of waiting times.
- Survey of user satisfaction indices.
- Random and scheduled evaluation of the medical records of discharged patients.
- Internal audits in the various sectors.
- Hospitalization analytical indicators.

TRAINING ACTIVITY

Inside the hospital there is a meeting room equipped with educational devices that also allow connections with other rooms or structures, for the possible live transmission of surgical interventions from the operating rooms.

The meeting room, used for the training activities of the hospital staff, is also a meeting place between the hospital itself and external healthcare personnel, for the purpose of constant collaboration with the territory and active participation in in-depth activities.

RIGHTS

The user has the right to be assisted and cared for with care and attention, respecting human dignity, their political beliefs and their ethical and moral principles.

The user has the right to obtain clear and precise information from the Structure regarding the services provided, the access methods and the conditions of their usability.

He also has the right to be able to immediately and clearly identify the role and function of the people who look after him and with whom he interacts.

The user has the right to obtain from the healthcare provider who treats him, complete and comprehensible information regarding the diagnosis of the disease, the proposed therapy and the related prognosis.

You also have the right to provide healthcare personnel with any useful information regarding your state of health and the results of the treatments received.

Except in cases of urgent urgency, in which the delay could cause serious dangers to the life and integrity of the patient, the patient himself has the right to receive in a clear and detailed manner any information that allows him to express effectively informed consent before being subjected to therapies and interventions. The information must also include possible risks or inconveniences resulting from the treatment.

The user has the right to be informed about the possibility of alternative investigations and treatments, even if they can be performed in other facilities.

The patient has the right to have the health data concerning him or her kept secret and not communicated to others without his or her consent.

Only in the event that there is a reasoned belief that direct information is inappropriate will the doctor be able to contact the closest family members.

DUTIES

The user who accesses the "San Camillo" Hospital is required, at all times, to behave responsibly, collaborating with the medical, nursing and administrative staff with whom he comes into contact and respecting the environments, equipment and furnishings.

Therefore, requests for benefits that are not due must be avoided, as well as requests aimed at obtaining due benefits in incorrect times and ways.

Users who use the “San Camillo” Hospital structure must avoid behavior that could create situations of disturbance and discomfort for other users.

The user has the right to criticize the internal provisions and regulations, activating a complaint procedure if deemed appropriate, but cannot arbitrarily violate the provisions themselves.

The user must promptly inform the "San Camillo" Hospital, through the healthcare personnel or the administrative offices, if he decides to renounce the treatments and services already scheduled in order to avoid wasting resources.

OUTPATIENT ACTIVITY

NORTH WING HEALTH CENTERS

LOCATION: Ground Floor “North” Wing

- ***Responsible: Medical Director***
- ***Head Nurse: Suor Annes***
- ***Telephone information 0422 – 42 81 (Option n°2)***

Reception at the secretariat:

- Challenging control

- Acquisition of consent on Privacy
- Numerical distribution for each specialty
- Direct and telephone information regarding outpatient activity

Specialist activities Medical Area:

- DERMATOLOGY (Monday to Saturday)
- O.R.L. (Monday to Saturday)
- EYE TREATMENT (Monday - Tuesday)
- VASCULAR DOPPLER ECHO (Monday-Tuesday-Thursday)
- INTERNAL MEDICINE (Monday afternoon Thursday morning)
- RHEUMATOLOGY (Monday to Friday)
- NEUROLOGY (visit plus electromyography on Friday)
- PSYCHIATRY (Tuesday-Friday)
- PSYCHOLOGY (Thursday-Saturday)
- GASTROENTEROLOGY (Monday morning - Wednesday afternoon)
- ENDOCRINOLOGY (Tuesday-Wednesday)

Specialist activities Surgical Area:

- RECONSTRUCTIVE SURGERY (Small operations Monday-Tuesday-Thursday-Friday)
- HAND SURGERY (Wednesday)

Withdrawing reports

Delivery of HISTOLOGICAL EXAMINATION reports from Monday to Friday according to the times set out in the withdrawal form

given to patients. For withdraw by another person you will need: the delegation of the same and a copy of the identification document of both.

CARDIOLOGY SERVICE

LOCATION: Ground floor “North” wing

- ***Head Dr. F. Perissinotto***
- ***Head Nurse Suor Annies***
- ***Telephone information 0422 – 42 81 (Option n° 2)***

Outpatient activities

The services offered include:

- cardiology visit + ECG
- electrocardiogram
- cardiac Doppler ultrasound
- exercise test on the cycle ergometer
- holter monitoring
- internal consultancy

Patients are asked to bring any previous reports

Withdrawing reports

Delivery of reports to the Cardiology (North Wing) according to the times set out in the withdrawal form given to patients.

For withdraw by another person you will need: the delegation of the same and a copy of the identification document of both.

RADIOLOGY SERVICE

LOCATION: Basement floor, “North” wing

- ***Head nurse Suor Solange***
- ***Telephone information 0422 – 42 81 (Option 3)***

Performance and conduct of investigations

The reports and the investigations themselves will be provided to the patient on digital media (DVD) equipped with reading software: the report included in the DVD is also attached in paper format. Any emergencies will be assessed in an extraordinary manner by the Radiologists.

Withdrawing reports

Delivery of reports at the CUP from 09.00 to 18.00 from Monday to Friday, on Saturdays from 09.00 to 12.30.

For withdraw by another person you will need: the delegation of the same and a copy of the identification document of both.

ANALYSIS LABORATORY SERVICE

(SECTION OF CLINICAL CHEMISTRY, HEMATOLOGY, MICROBIOLOGY)

LOCATION: First floor “North” wing

- ***Responsible: Dr. R. Tortoriello***
- ***Head Nurse Suor Denise***
- ***Telephone information 0422-428277*** (from Monday to Friday from 8.00 to 15.00)

Laboratory tests do not require reservations (except on Saturdays).

SOME TESTS HOWEVER REQUIRE A RESERVATION OR A PARTICULAR WITHDRAW: IT IS ADVISABLE TO INQUIRE BY TELEPHONE.

It is essential to show up fasting in the evening previous year, with a referral from the National Health Service doctor and a health card at the following times:

**from Monday to Friday from 7.00 to 10.00
on Saturdays from 7.00 to 9.00 (by reservation).**

The payment of the ticket takes place directly at the Laboratory.

Home delivery service is available:

- 1) the patient contacts the Laboratory, delivering the doctor's referral, or choosing the payment method for the services that the facility offers.
- 2) The day of the blood sample is agreed upon and a nurse is sent to your home. For this service, cost sharing is requested at a subsidized rate.

Withdrawing reports

Normally the withdrawing reports takes place online or exceptionally at the Laboratory from Monday to Friday (8.00-14.00).

In case of further administrative obligations, the withdrawing reports takes place from 8.00 to 14.00.

PHYSICAL AND REHABILITATION MEDICINE SERVICE

LOCATION: First Floor “North” Wing

Reservations at the Reception Office

Telephone information 0422 – 42 81 (Option 4)

Director *Dr. Andrea Beltramin*, Specialist in Physical and Rehabilitation Medicine

Team:

Dr. Luisa Cavasin
Dr. Andrea Toppazzini
Simonetta Breda, Speech Therapist
Cinzia Favero, Specialist in Clinical Psychology
Maria Luisa Calzamatta, Occupational Therapist

Through global management by a qualified interdisciplinary team, individual rehabilitation projects and programs are formulated with the aim, depending on the severity of the disabling pathology, of:

- achieve complete functional recovery
- limit unamendable impairments and disabilities
- increase the level of social participation

The healthcare activities consist of diagnostic, evaluative and therapeutic interventions aimed at the main disabilities, transitory or chronic, linked to:

functional joint limitations (shoulder, knee, hand, spine...); acute and chronic pain syndromes (low back pain, neck pain, sciatica, fibromyalgia...); difficulty walking; coordination and balance problems; limitations in activities of daily living; deficits in language, swallowing and higher cognitive functions resulting from osteo-arthromuscular, neurological, rheumatological, vascular, post-traumatic, sporting, oncological pathologies, etc.

Primary objective of this U.O. is therefore to provide assistance to patients suffering from all those pathological conditions that cause loss of autonomy, if this loss of autonomy is susceptible to modification through an integrated and structured rehabilitation intervention on an outpatient basis.

SOUTH WING HEALTH CENTERS

LOCATION: First and Second Floor “South” Wing

- ***Responsible: Medical Director***
- ***Telephone information 0422 – 42 81 (Option n°2)***

The surgical outpatient activity is divided by floor according to the similar inpatient pathologies

Specialist activities Surgical Area:

- ***Head nurse Suor Elena***

*PHLEBOLOGY
GYNECOLOGY
PROCTOLOGY
UROLOGY
GENERAL SURGERY
HAND SURGERY (Visits)
ORTHOPEDICS*

DIGESTIVE ENDOSCOPY SERVICE

LOCATION: Clinic 3rd floor “South” wing

- ***Coordinator: Dr. Luca Pulzato***
- ***Head nurse Suor Aline***
- ***Telephone information 0422 – 42 82 54***

Outpatient activities

The services offered include:

- Esophagostroduenoscopy (EGDS)
- Colonoscopy
- Specialist visits

OUTPATIENT DIAGNOSTIC HYSTEROSCOPY SERVICE

LOCATION: Clinic 3rd floor “South” wing

- ***Coordinator: Dr. B. Mazzucco***
- ***Team: Dr. G.P. Fantin***
- ***Head nurse Suor Aline***
- ***Telephone information 0422 – 42 82 54***

Withdrawing reports

Delivery of reports at the CUP from 09.00 to 18.00 from Monday to Friday, on Saturdays from 09.00 to 12.30.

For withdraw by another person you will need: the delegation of the same and a copy of the identification document of both.

DIABETOLOGY SERVICE

- ***LOCATION: Clinic 2nd floor South Wing***
- ***Responsible: Dr. Francesco Burelli***
- ***Head nurse Suor Elena***
- ***Telephone information 0422 – 42 81 (Option n°2)***

The Diabetology Service carries out the following activities:

- Diabetic visit

- Supply of a glucometer to carry out self-monitoring of blood sugar levels at home, and training in glycemc self-monitoring (correct compilation of the diary)
- Training in insulin therapy, correction of hypoglycemia
- Visit to draw up the driving license renewal/issuance certificate

HOSPITALITY ACTIVITIES

INFORMATION ON HOSPITALIZATIONS

RECEPTION OFFICE – Ground floor – “South” wing

From Monday to Friday from 7.00 to 17.00 on Saturday from 7.00 to 13.00

tel. 0422 – 42 82 96

HOSPITAL ASSISTANCE

The hospital has 137 beds affiliated with the National Health Service, the beds are divided into the following inpatient departments listed below:

SURGICAL AREA	N. 24 BEDS
DAY SURGERY MULTIDISCIPLINARE	N. 14 BEDS
SUBINTENSIVE THERAPY	N. 2 BEDS

MEDICAL AREA	N. 45 BEDS
REHABILITATION AREA	N. 40 BEDS
LONG-TERM CARE	9 BEDS
RESERVED OUTSIDE THE REGION	N. 3 BEDS

- **SURGICAL AREA:** sections of general surgery, plastic surgery, hand surgery, orthopedics and traumatology, vascular surgery, gynecology, proctology, urology, ophthalmology and intensive care.
- **MEDICAL AREA** general medicine and long-term care sections.
- **REHABILITATION AREA:** rehabilitation and long-term care sections.

TYPE OF HOSPITALITY

- 1 Ordinary hospitalization with the S.S.N (proposal by attending physician)
- 2 Room only (hotel difference).
- 3 Paid hospitalization or with insurance reimbursement.

To book the cheap room it is necessary to contact the Head Nurse of the Reception Department. **Pto book paid hospitalization** it is necessary to contact the reception office and/or the tel. 0422 – 428296, by agreement with the doctor of the aforementioned facility.

ACCESS TO HOSPITALITY *ORDINARY HOSPITALIZATION THROUGH S.S.N.*

The “San Camillo” Hospital guarantees urgent or scheduled hospitalizations to all those who turn to the facility subject to the availability of beds.

Hospitalization can be proposed:

- From the family doctor
- From the specialist doctor of the National Health Service
- From any freelance doctor

To book hospitalization or for it to be carried out promptly, the patient must be visited by a doctor from the relevant department who verifies the need or urgency. Hospitalizations can also be carried out directly from ***Emergency Department of Ca' Foncello Hospital.***

IF HOSPITALIZATION IS SCHEDULED: the date of hospitalization is communicated by the Repertoire, following the priority of registration on the waiting lists. During hospitalization the User will be assisted by the team of the relevant Operating Unit.

DAY SURGERY: Daily surgery means a set of diagnostic-therapeutic procedures that involves the treatment of certain pathologies within the same day and with the patient being discharged in the evening.

During the acceptance medical examination, the date on which the patient will have to undergo the tests necessary for the surgery will be established, as well as the date of hospitalization itself.

Necessary documents:

1. Referral from the GP
2. Access card (filled in by the GP)
3. Health card
4. Any previous documentation.

**HOSPITALIZATION FOR PAYMENT AND/OR WITH INSURANCE
REIMBURSEMENT**

If the Patient chooses this type of hospitalization, all costs relating to the hospitalization are borne by him or her or the insurance company. users can in fact take advantage of the various forms of agreements stipulated by the Structure with institutions, banks, insurance companies and supplementary funds.

To book paid admission, you must contact the admissions office, ask for the person in charge (Mr. Elena and/or Mr. Marta) or (tel. 0422 – 42 82 96), by agreement with the doctor and the head nurse of the reception department. During hospitalization the User will be assisted by the team of the relevant Operating Unit.

Documents necessary for good hospitalization practice:

1. Identification
2. Access card (filled in by the GP)

3. Health card
4. Any previous documentation.
5. Any registration document for affiliated bodies

THE DAY OF HOSPITALIZATION

The patient must present himself at the Reception Office with the aforementioned documentation. It is also useful to bring all the reports of tests and diagnostic tests already carried out and any copies of medical records from previous hospitalizations in other facilities and reports on the therapies followed and diets observed. The entire documentation will be returned at the end of the stay.

For citizens not resident in the national territory: the documents must be in order to allow access to treatment.

Personal items: In the inpatient department, in addition to the bed, you will be assigned a locker and a bedside table to store your clothing and personal items.

Everyone is advised to bring only personal belongings (***pajamas or nightgown, dressing gown, sports suit, slippers and toiletries – including towels***) strictly necessary, avoiding bringing valuable objects or large sums of money, as the Hospital does not assume responsibility for any loss or theft.

INTERNAL REGULATION

- 1) The San Camillo Hospital in Treviso has an agreement with the S.S.N.
- 2) At the time of hospitalization, users should indicate the name of a relative or acquaintance to whom they can give information on their state of health.
- 3) If you need a single room, a paid service, you must ask the head nurse for availability and then subsequently settle the payment at the Cup office.
- 4) The Cup office opening hours are from 07.00 to 19.00.
- 5) The Management of the San Camillo Hospital is not responsible for valuables and/or personal property, it is advisable not to keep money and jewelery in drawers.
- 6) Users are required to respect the premises where they stay.

- 7) Visiting hours: for family visiting hours, you are invited to contact the healthcare staff of the relevant Operating Unit
- 8) It is forbidden to deliver food to patients without the approval of the Head Nurse or the Medical staff.
- 9) It is forbidden to bring into the facility and administer alcoholic beverages to patients.
- 10) Visitors are prohibited from speaking loudly or entertaining themselves on the stairs and in the corridors.
- 11) Patients are prohibited from entering the rooms of other patients.
- 12) Waste must be disposed of using the designated bins.
- 13) Smoking ban inside the structure and in the external areas of the hospital (Legislative Decree no. 6 of 12 January 2016)
- 14) It is forbidden to take photos and/or videos without authorization.
- 15) Respecting the wishes of each patient, members of other religions can contact the head nurse and explain their needs.

Upon acceptance, in addition to registering the data, you will be asked to sign the Privacy Consent.

You will then be directed to the department, welcomed by the Head Nurse or a substitute who will implement the procedures necessary to make your stay as safe and comfortable as possible. The nursing and medical teams are available to listen to every need and committed to solving any problems.

TYPE OF ROOMS

Each bed has a light point and a staff call system.
Each room has its own bathroom.

INTERVIEWS WITH DOCTORS

Both patients and relatives can meet the treating doctors at the scheduled time.

THE KITCHEN

Inside the hospital there is a kitchen with the possibility of personalized diets compliant with the needs of the patient while respecting all religions. The menus are changed weekly and the products are purchased from qualified suppliers.

Meals, subject to daily reservation on menus provided by the kitchen, are served in the room. Users whose conditions do not allow them to independently take care of their food will be helped by the staff in charge, or if they wish, by a family member and/or indicated person of their choice.

Meals are distributed at the following times:

	• Breakfast	• Ore 7.00
	• Lunch	• Ore 11.30
	• Cena	• Ore 17.30

During the distribution of meals, family members and caregivers must not be in the ward (LEGISLATIVE DECREE 155/97)

PATIENT VISITS

In order for there to be due harmony, serenity and above all respect for the hospitalized user in the wards and rooms, please limit the presence of visitors by respecting the regulations displayed in each room. Carers or other visitors are invited not to stay in the common areas of the department in order to avoid crowding.

Visitors under the age of 12 cannot enter

In particular cases, a relative can remain close to the patient continuously in agreement with the healthcare personnel.

***GENERAL MEDICINE
AND
LONG-TERM MEDICAL CARE***

The General Medicine department is located on the 2nd floor of the "North" wing

Head nurse Suor Laura

Telephone 0422 -428208

Director: Dr. Cristina Angonese

Team:

Dr. Lucius Cadamuro

Dr. Francesco Burelli

Dr. Claudio Perissinotto
Dr. Marta Biscaro

ACTIVITY

Diagnosis and treatment of internal, geriatric, diabetological and angiological pathologies, with the exclusion of oncological therapy.

PHYSICAL REHABILITATION MEDICINE AND LONG-TERM REHABILITATION

*The Physical and Rehabilitation Medicine department is located on the 3rd floor of the "North" wing **Head nurse Suor Angela**
Martina Fanti, Acting Coordinator
Telephone 0422 -428219*

Director: Dr. Andrea Beltramin, Specialist in Physical and Rehabilitation Medicine

Team:

Dr. Luisa Cavasin
Dr. Daniela Valotto
Dr. Andrea Toppazzini
Dr. Paola Dotto
Dr. Valeria Vallenari
Simonetta Breda, Speech Therapist
Cinzia Favero, Specialist in Clinical Psychology
Maria Luisa Calzamatta, Occupational Therapist

ACTIVITY

Sensorimotor and cognitive rehabilitation of the main disabilities resulting from pathologies of orthopedic, traumatological, neurological interest and other disabling diseases, in the post-acute phase, susceptible to significant functional recovery, through extensive rehabilitation treatment.

PHLEBOLOGY

*The Phlebology Activity is located on the 2nd floor of the "SOUTH" wing
Head nurse Suor Rita
Telephone 0422 -428304*

Responsible Dr. Andrea Nardi

ACTIVITY

- Surgical treatment of varicose veins in the lower limbs with ablative surgery (Stripping, phlebectomies, ASVAL); with conservative

- surgery (CHIVA hemodynamic therapy); with chemical therapy (eco-guided Sclero mousse, glue);
- Treatment of telangiectasias (capillaries) and reticular veins with sclerotherapy
 - Treatment of venous ulcers and diabetic foot
 - Non-surgical conservative pharmacological treatment of varicose veins
 - Hemodynamic mapping with color Doppler echo
 - Diagnostics with color Doppler ultrasound of arterial, venous and lymphatic vascular pathologies
 - Diagnosis and treatment of acute venous diseases (superficial and deep thrombosis)

GYNECOLOGY

The Gynecology Department is located on the 2nd floor of the “SOUTH” wing

Head nurse Suor Elena

Telephone 0422 -428304

Responsible: Dr. Corrado Montoneri

Team:

Dr. Vincenzo Cancemi

Dr. Giampiero Piva

Dr. Gian Piero Fantin

Dr. B. Mazzucco

ACTIVITY

- Gynecological, abdominal, vaginal, videolaparoscopic surgery for malignant, benign, malformative and dysfunctional pathologies of the female genital system. Diagnostic and operative laparoscopy and hysteroscopy. Urogynecology and pelvic floor pathology.
- Possible support for the outpatient activities in which they are treated: specialist visit, pelvic, transabdominal and transvaginal ultrasounds with possible pap-test and HPV DNATEST.
- Prenatal diagnosis test.
- Diagnostics of the couple's fertility with examination, blood chemistry checks, hormonal tests, assessment of tubal fertility with hysterosalpingography.

PROCTOLOGY

The Proctology Activity is located on the 2nd floor of the "SOUTH" wing
Head nurse Suor Rita
Telephone 0422 -428304

Director: Dr. Francesco Giovinazzo

Team:

Dr. Luca Pulzato

ACTIVITY

The surgical section is interested in the study, prevention and treatment of anorectal, perianal and peritoneal diseases. Transanal surgery operations are

performed.

It is a reference

center for constipation and fecal incontinence.

The pathologies treated by Proctological Surgery are:

Organic Pathologies

- hemorrhoids
- ragade anal
- anal fistula
- pilonidal cyst
- sexually transmitted diseases
- mucous prolapse of the rectum
- rettocele
- polyps of the anal canal and low rectum
- anal carcinoma

Functional Pathologies

- obstructed defecation
- fecal incontinence
- constipation

The team carries out outpatient activities, both affiliated and private; carries out surgical activities, mainly in day surgery (you enter in the morning, undergo the operation and are discharged in the evening or the following morning).

UROLOGY

The Urological Surgery Department is located on the 1st floor of the "SOUTH" wing

Head nurse Suor Elena

Telephone 0422 -428304

Responsible: Dr. Giuseppe Tuccitto

Team:

Dr. Nicola Piazza

Dr Marco Rosa

Dr. Vittorio Gasparella

Dr. Claudio Milani

Dr. Ejituru Ebugheme Onu

Dr. Walter Artibani

ACTIVITY

Diagnosis and treatment of urological diseases.

The Urology section provides specialist services related to the urinary and genital system through traditional methods or recent endoscopic and laparoscopic techniques.

The main pathologies treated are:

- Renal, urethral and bladder stones
- Urological oncology (renal, urethral, bladder, genital and prostate tumors)
- Genital pathology
- bladder emptying disorders

GENERAL SURGERY

The General Surgery department is located on the 2nd floor of the "SOUTH" wing

Head nurse Suor Rita

Telephone 0422 -428304/364

Director: Dr. Francesco Giovinazzo

Team:

Dr. Francesco Calia di Pinto

Dr. in Roberta Silla

Dr. Vito Denetto

Dr. Antonio Esposito

Dr. Riccardo Dal Pos

ACTIVITY

The complex general surgery operational unit carries out surgical activities, both outpatient and inpatient for scheduled surgical interventions. The treatment of these pathologies is therefore carried out through hospitalization under the Ordinary, Day Surgery and Outpatient regime (the latter two methods do not include an overnight stay).

The activity involves the treatment of surgical pathologies both through the execution of operations performed with the traditional surgical technique and through the videolaparoscopic surgery technique.

In particular, the evolution of Videolaparoscopy has made this technique the preferable choice in the treatment of gallstones and both benign and malignant colon pathologies.

RECONSTRUCTIVE SURGERY

The Reconstructive Surgery Activity is located on the 2nd floor of the "SOUTH" wing

Head nurse Suor Rita

Telephone 0422 -428304

Responsible: Dr. Andrea Fanzago

Team:

Dr. Doriano Ottavian

Dr.ssa Barbara Topan

ACTIVITY

Breast reconstruction, with prosthesis and, when necessary, simultaneous correction of the contralateral breast with breast augmentation or reconstructive mastopasty or mastopexy (breast lifting).

- Areola and nipple reconstruction
- Lipofilling for the correction of scars or post-mastectomy breast remodeling after quadrantectomy
- Removal of skin cancer and repair with plastic surgery (grafts or flaps)
- Removal of large lipomas
- Correction of scars with removal and/or plastic and Z.
- Surgical treatment of cutaneous melanoma

Outpatient Surgery Activities and Specialist Visits are reported in the information sheet of the Reconstructive Surgery section.

ORTHOPEDECS TRAUMATOLOGY

The Orthopedic Surgery Department is located on the 2nd floor of the "SOUTH" wing

Head nurse Suor Rita

Telephone 0422 -428364

Responsible: Dr. Alvise Marton

Team:

Dr. A. Rioda

Dr. L. Todros

ACTIVITY

The Orthopedics Department of the San Camillo Hospital in Treviso deals exclusively with reconstructive hip and knee prosthetic surgery. The highly specialized surgical team makes the most up-to-date surgical technique available to the patient with a minimally invasive method which represents the new philosophy of surgery aimed at minimizing tissue damage resulting from the prosthetic implant and reducing functional recovery times, for a pain-free post-operative period and a rapid return to normal life. The use of latest generation prosthetic implants provides joint couplings with materials that offer high resistance to wear and great joint stability, which can be customized making it possible to treat complex degenerative pathologies such as congenital hip dysplasia and arthrosis in cases of severe osteoporosis. Thanks to an organizational system whose focus is on patient satisfaction, which involves close collaboration between the Surgical Operating Units; Anesthesiological and Rehabilitative, important objectives were achieved such as the minimization of complications, post-operative pain control, rapid restoration of motor autonomy.

DAY SURGERY MULTIDISCIPLINARE

The **Day Surgery Multidisciplinare** *it is located in the "SOUTH" wing on the 1st/2nd floor*

Head nurse Suor Elena/Suor Rita Telephone 0422 -428304/381

Responsible: Dr. Nicola Piazza

Reconstructive Surgery

Dr. Andrea Fanzago - Dr. Barbara Topan

Dr. Doriano Ottavian

General Surgery

Dr. Francesco Giovinazzo - Dr. Francesco Calia Di Pinto - Dr. Roberta Silla

Dr. Antonio Esposito - Dr. Riccardo Dal Pos - Dr. Vito Denetto

Orthopedic Surgery

Dr. Alvise Marton, Dr. A. Rioda

Hand Surgery

Dr. Andrea Atzei, Dr. L. Todros

Proctology Surgery

Dr. Luca Pulzato

Vascular Surgery

Dr. Andrea Nardi

Gynecology

Dr. Corrado Montoneri, Dr. Vincenzo Cancemi, Dr. Barbara Mazzucco, Dr. G. Piva

Urology

Dr. Giuseppe Tuccitto, Dr. Nicola Piazza, Dr. Marco Rosa, Dr. Vittorio Gasparella, Dr. Claudio Milani, Dr. Ejituru Ebugheme Onu, Dr. Walter Artibani

Ch. General; prosthetic and direct plastic surgery of inguinal hernias, crural hernias, epigastric and umbilical hernias, small incisional hernias, treatment of benign breast pathologies (stereotaxic and ultrasound-guided biopsies), treatment of malignant skin melanomas with removal of the sentinel lymph node; ultrasound or CT guided liver biopsies, surgical lymph node biopsies.

Reconstructive Surgery: removal of skin and soft tissue tumors with reconstruction using flaps or skin grafts; removal of lipomas; lipofilling for remodeling after mastectomy or scar correction; reconstruction of the breast areola and nipple; removal of breast implants; correction of scars with “z” plastic surgery.

Hand Surgery: selective aponevrectomy, cordotomy and zetaplasty for Dupuytren's disease; treatment of De Quervain's disease, neurolysis for syndrome of compression of the ulnar nerve and Gujon, synovectomy of the wrist, plastic surgery of retracting scars of the hand, treatment of

rhizoarthrosis, hammertoes, exeresis of bone cysts, exosotosis, removal of nerve lesions, neuroraffia, revision of the amputation stump and treatment of tendon and nerve trauma, ingrown nails, paronychia, onocogryphosis, syndactyly

Phlebology: ligation and stripping of the saphenous vein, CHIVA (outpatient hemodynamic conservative treatment of varicose veins), phlebectomy and toilet of phlebotrophic ulcers

Gynecology: diagnostic and operative hysteroscopies (biopsies, submucosal myomectomies, removal of uterine synechiae, septal resections) diagnostic and abortive uterine revisions, removal or diathermocoagulation of neoformations of the vulva and vagina; conizations, exeresis of Bartholin's cysts, removal of vulvo-vaginal warts;

Proctology: treatment of anal fissures; treatment of simple and complex anal fistulas, removal of anal polyps, removal of anal warts, anorectal biopsies

Urology: frenulectomy, circumcision, selective ligation of the spermatic veins, resection and eversion of the vaginal tunic (treatment of hydrocele), removal of urethral caruncle, genital warts and scrotal sebaceous cysts, prostatic biopsy, removal of epididymal cysts, orchidopexy, penile biopsy, testicular biopsy, urethrocytostocopy.

HAND SURGERY

The multidisciplinary Day Surgery department is located on the 1st floor of the "SOUTH" wing

Head nurse Suor Elena

Responsible: Dr. Andrea Atzei

Team:

Dr. Laura Todros

ACTIVITY

They are performed:

- 1) visits and possible medical, infiltrative and immobilizing therapy.
- 2) Hand and wrist surgery, including endoscopic.
- 3) Microsurgical interventions.

OUTPATIENT HAND SURGERY OPERATIONS

The Outpatient service on the ground floor of the “NORTH” wing

Head Nurse Suor Annis

Telephone 0422 -42 81 (Option n° 2)

ANESTHESIA AND RESUSCITATION

OPERATIVE BLOCK

The Operating Block is located on the 3rd floor of the “SOUTH” wing

Telephone 0422-428209

Head nurse Suor Giuditta

Responsible: Dr. Bruno Persi

Anesthesia team:

Dr. Mariano Pinelli

Dr. Giuseppe Luccisano

Dr. Alessandra Dolcetti
Dr. Francesca Da Rin
Dr. Augusto Coan

The Anesthesia team carries out peri-operative clinical activities and anesthetic assistance for the various surgical specialties.

The operating block is equipped with four operating rooms, has a room for the preparation or observation and awakening of operated patients as well as a sterilization room. The Management is committed to guaranteeing cutting-edge equipment and equipment, with a view to continuous improvement.

THE SURGICAL SERVICE IS GUARANTEED 24 HOURS A DAY.

INTENSIVE THERAPY

Availability of two sub-intensive beds, to accommodate the most critical internal patients in the post-operative phase.



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