



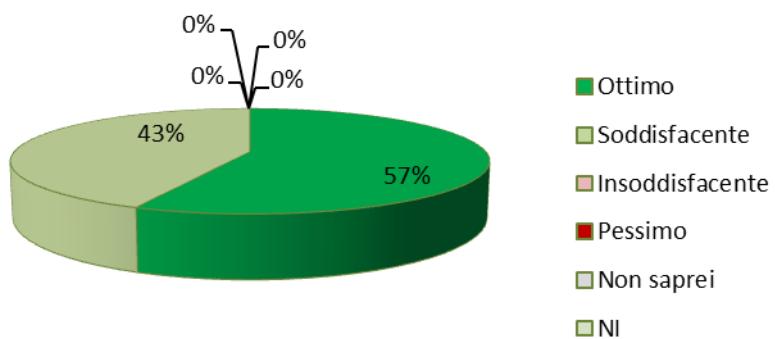
CUSTOMER SATISFACTION 2025

Servizi

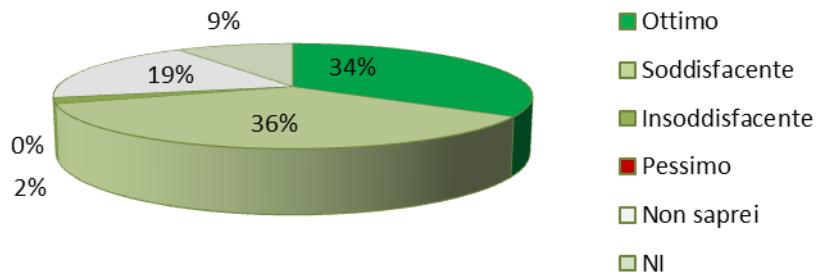


SERVIZI E AMBIENTE OSPEDALIERO

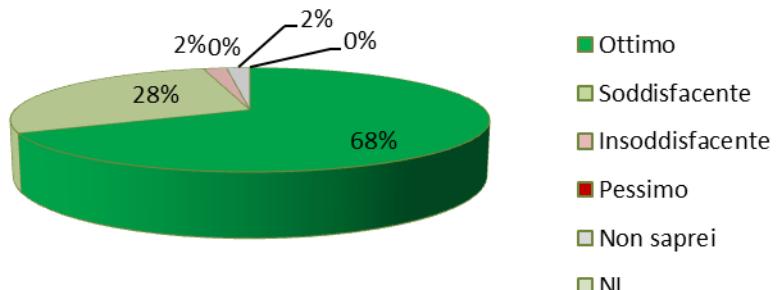
Customer satisfaction - Segnaletica/Informazioni



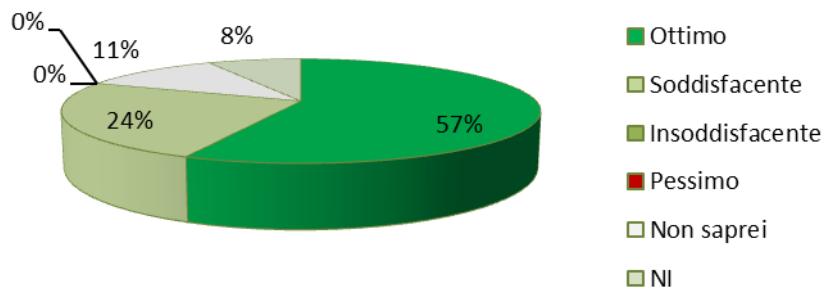
Customer satisfaction - Facilità accesso disabili



Customer satisfaction - Igiene ambienti

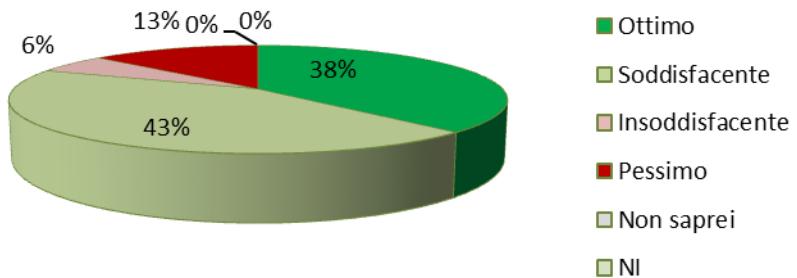


Customer satisfaction - Pulizia servizi igienici

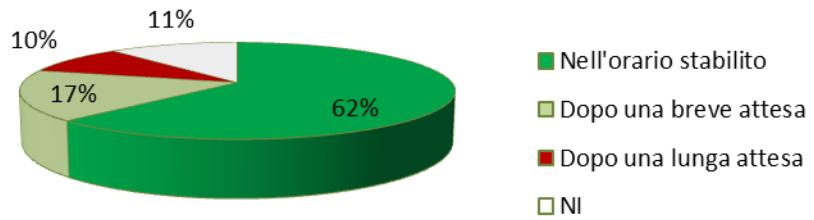


PROCEDURA DI PAGAMENTO

Customer satisfaction - Tempi di attesa

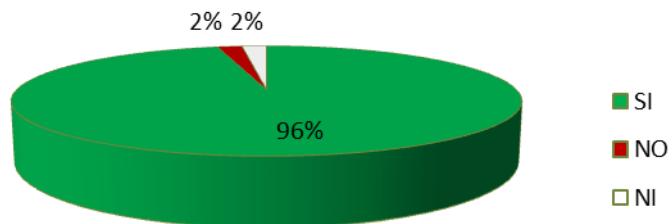


Customer satisfaction - Puntualità erogazione prestazioni

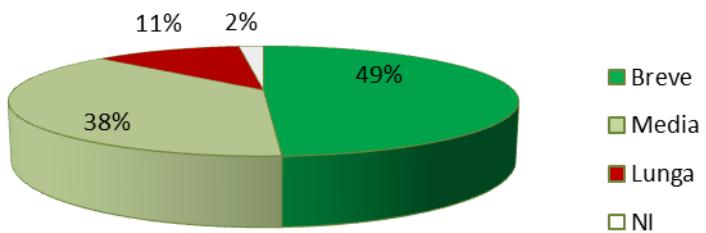


TEMPI DI ATTESA

**Customer satisfaction -
Facilità pagamento**

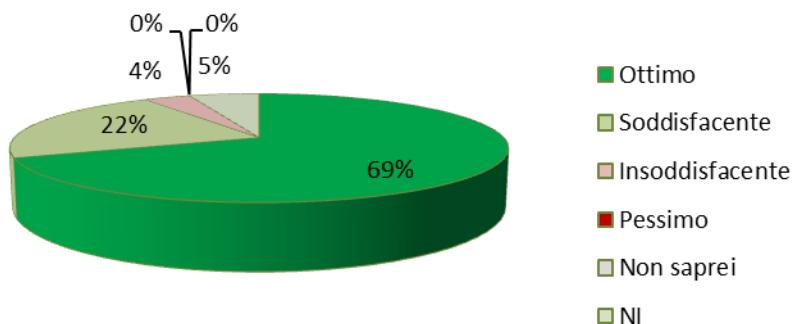


**Customer satisfaction - Attesa
per il pagamento**

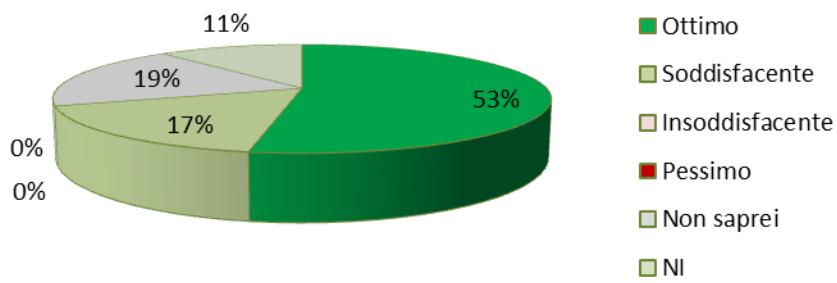


RAPPORTI CON GLI OPERATORI DELLA STRUTTURA

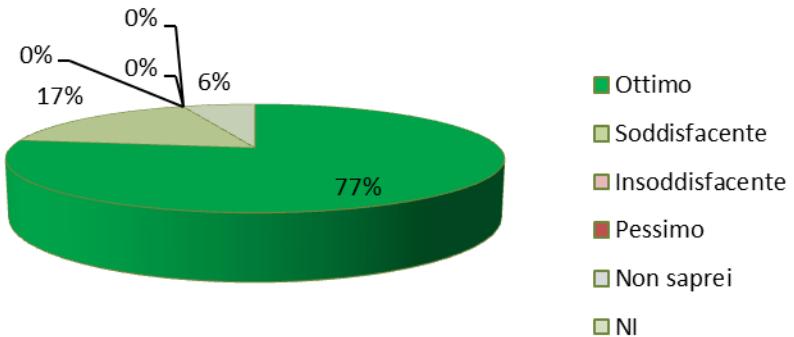
Customer satisfaction - Cortesia e disponibilità segreteria



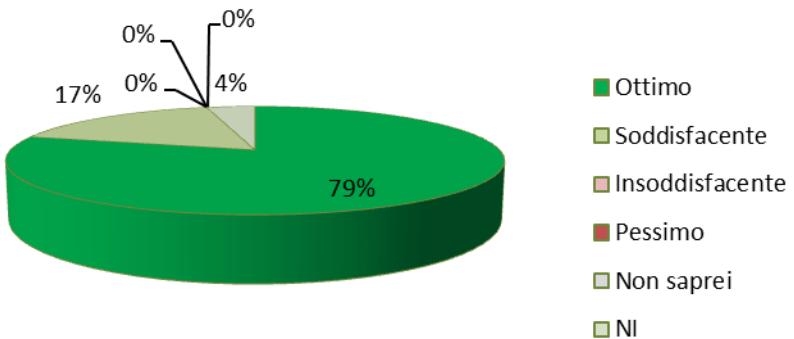
Customer satisfaction - Cortesia e disponibilità del medico



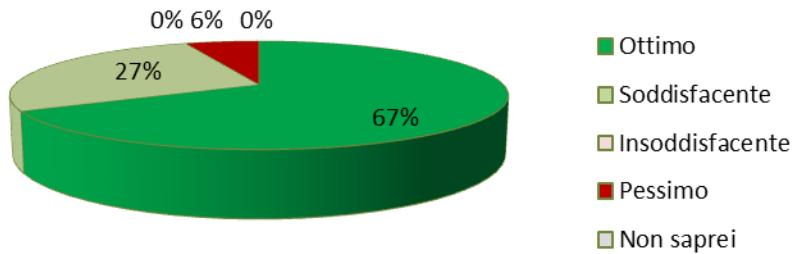
Customer satisfaction - Cortesia personale tecnico/infermieristico



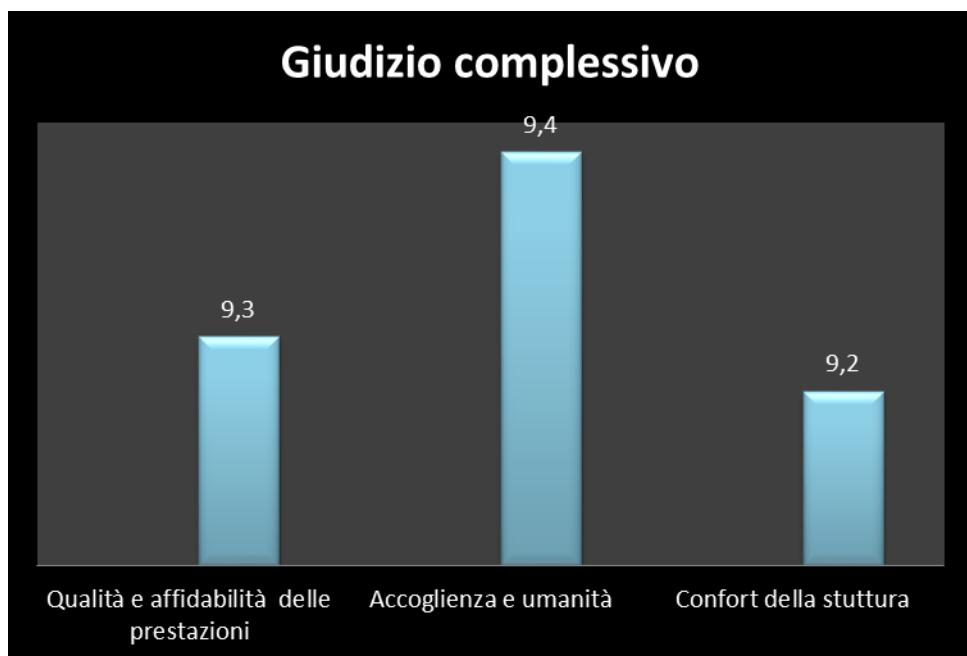
Customer satisfaction - Educazione del personale



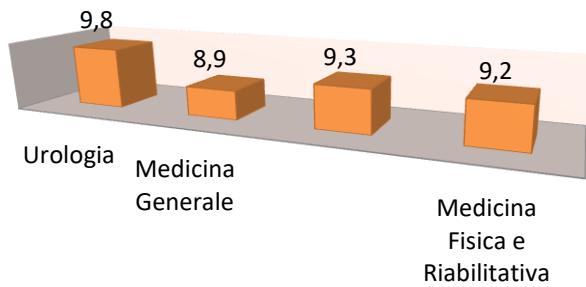
Customer satisfaction - Rispetto Privacy



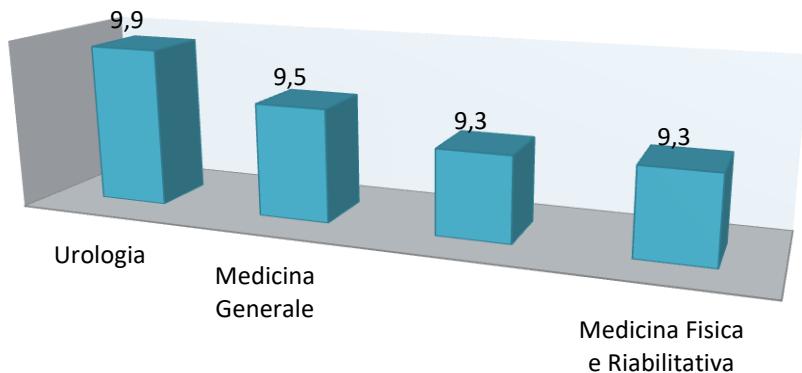
Degenze



Qualità e affidabilità delle prestazioni



Accoglienza e umanità



Comfort della stuttura

