



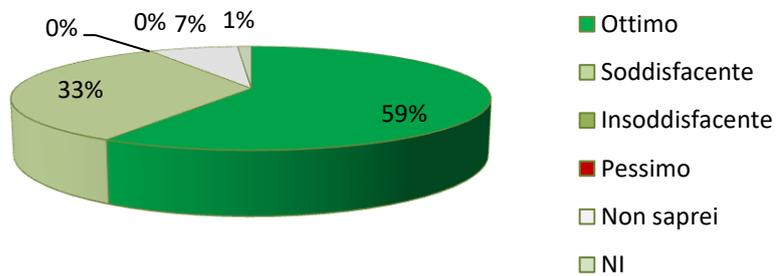
CUSTOMER SATISFACTION 2025

Servizi

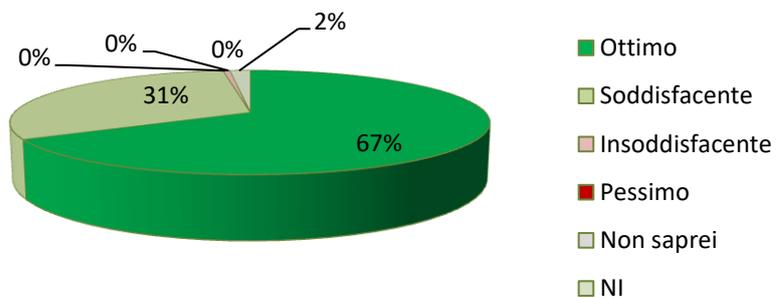


SERVIZI E AMBIENTE OSPEDALIERO

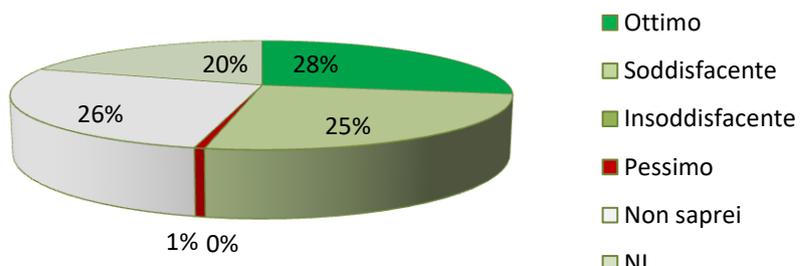
Customer satisfaction - Pulizia servizi igienici



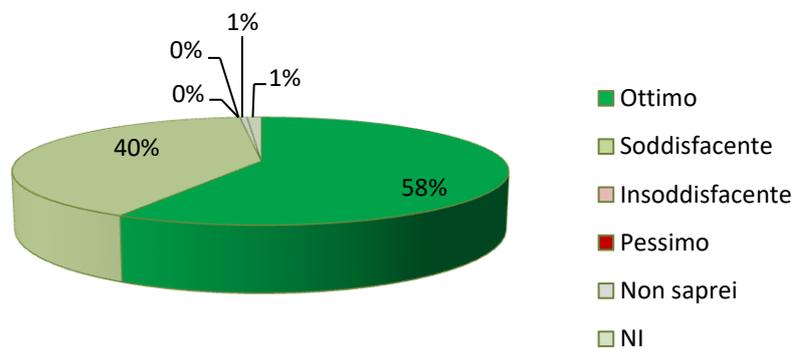
Customer satisfaction - Igiene ambienti



Customer satisfaction - Facilità accesso disabili

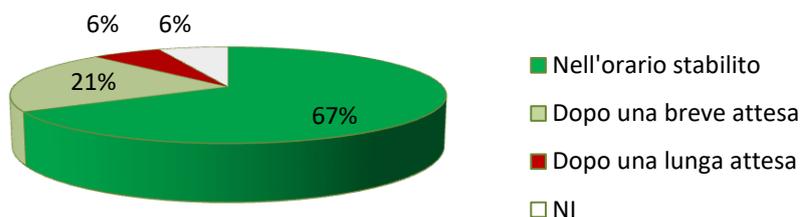


Customer satisfaction - Segnaletica/Informazioni

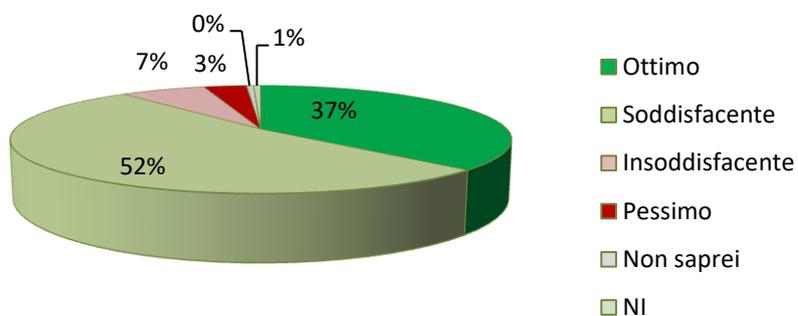


PROCEDURA DI PAGAMENTO

Customer satisfaction - Puntualità erogazione prestazioni

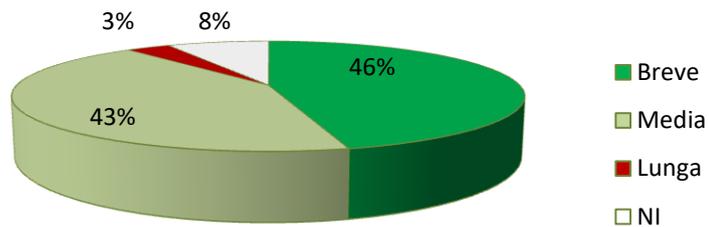


Customer satisfaction - Tempi di attesa

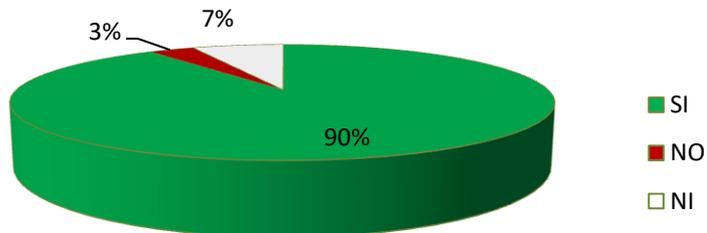


TEMPI DI ATTESA

Customer satisfaction - Attesa per il pagamento

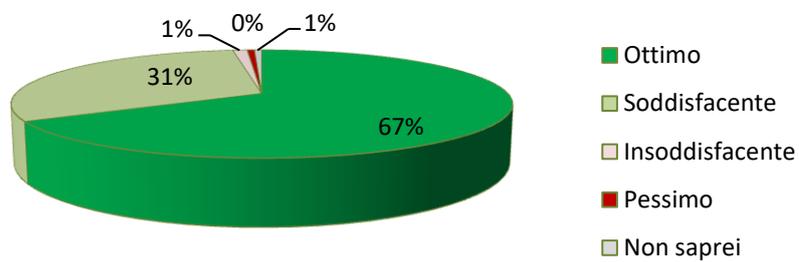


Customer satisfaction - Facilità pagamento

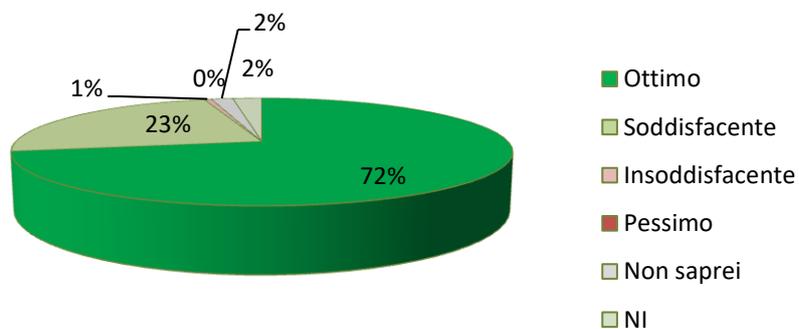


RAPPORTI CON GLI OPERATORI DELLA STRUTTURA

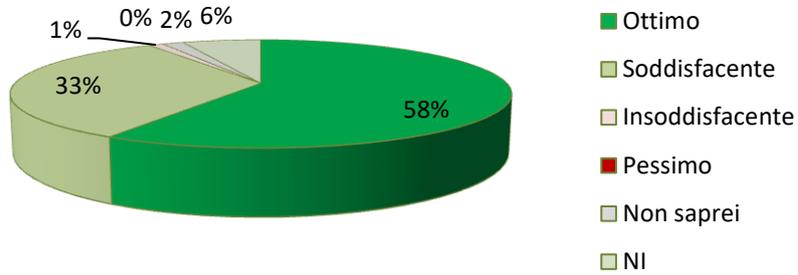
Customer satisfaction - Rispetto Privacy



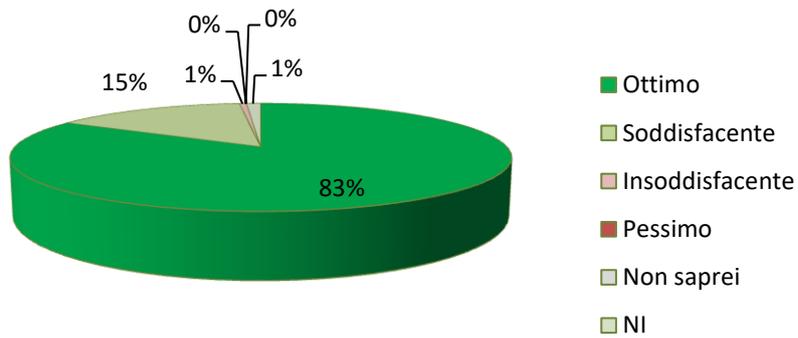
Customer satisfaction - Cortesia personale tecnico/infermieristico



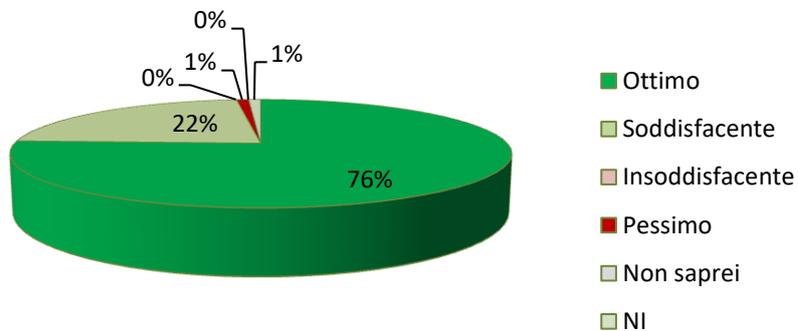
Customer satisfaction - Cortesia e disponibilità del medico



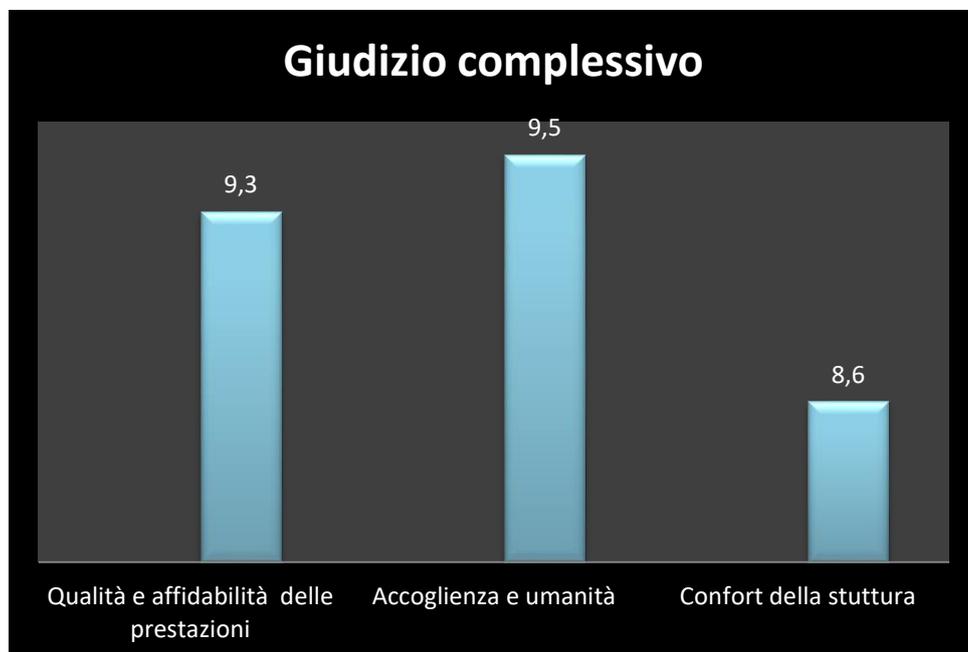
Customer satisfaction - Educazione del personale



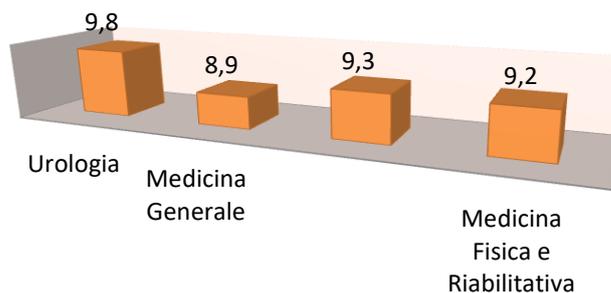
Customer satisfaction - Cortesia e disponibilità segreteria



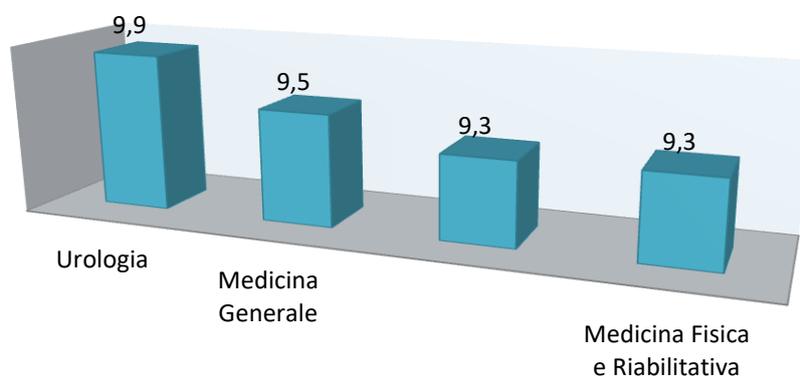
Degenze



Qualità e affidabilità delle prestazioni



Accoglienza e umanità



Comfort della struttura

